

I. GLBA SAFE HARBOR FORM

FACTS	WHAT DOES MFP AGENCY, LLC DBA TOTAL HEALTH DO WITH YOUR PERSONAL INFORMATION?
Why?	Financial companies choose how they share your personal information. Federal and state law gives consumers the right to limit some but not all sharing. Federal and state law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.
What?	The types of personal information we collect and share depend on the product or service you have with us. This information can include contact and other information about yourself, such as name, phone number, address, email address, date of birth, gender, Social Security Number, employment, citizenship status, income, current medical coverage, information about your family, and other information you provide while applying to be considered for health insurance coverage.
How?	All financial companies need to share customers' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customers' personal information; the reasons MFP Agency, LLC DBA Total Health chooses to share; and whether you can limit this sharing.

Reasons we can share your personal information	Does MFP Agency, LLC DBA Total Health share?	Can you limit this sharing?
For our everyday business purposes – such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus	Yes	No
For our marketing purposes – to offer our products and services to you	Yes	No
For joint marketing with other financial companies	Yes	Yes
For our affiliates' everyday business purposes – information about your transactions and experiences	Yes	No
For our affiliates' everyday business purposes – information about your creditworthiness	Yes	Yes
For our affiliates to market to you	Yes	Yes
For nonaffiliates to market to you	Yes	Yes

To limit our sharing	<ul style="list-style-type: none"> • Call 877-470-0304– our menu will prompt you through your choice(s) • Visit us online at our https://www.acaplans.com
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	<ul style="list-style-type: none"> • Email us at Support@acaplans.com • Mail the form below <p>Please note:</p> <p>If you are a <i>new</i> customer, we can begin sharing your information 30 days from the date we sent this notice. When you are <i>no longer</i> our customer, we continue to share your information as described in this notice.</p> <p>However, you can contact us at any time to limit our sharing.</p>
Questions?	Call 18774700304 or email us at Support@acaplans.com

Mail-in Form	
<p>Leave Blank OR</p> <p>If you have a joint account, your choice(s) will apply to everyone on your account unless you mark below.</p> <p><input type="checkbox"/> Apply my choices only to me</p>	<p>Mark any / all you want to limit:</p> <p><input type="checkbox"/> Do not share information about my creditworthiness with your affiliates for their everyday business purposes.</p> <p><input type="checkbox"/> Do not allow your affiliates to use my personal information to market to me.</p> <p><input type="checkbox"/> Do not share my personal information with nonaffiliates to market products and services to me.</p> <p>Name: Address: City, State, Zip: Account #:</p>
Mail To:	MFP Agency, LLC DBA Total Health 9858 Clint Moore Road C111-122 Boca Raton, Florida 33421

Who we are	
Who is providing this notice:	MFP Agency, LLC DBA Total Health
What we do	
How does MFP Agency, LLC DBA Total Health protect my personal information?	To protect your personal information from unauthorized access and use, we use security measures that comply with Federal and state law. These measures include computer safeguards and secured files and buildings.

<p>How does MFP Agency, LLC DBA Total Health collect my personal information?</p>	<p>We collect your personal information, for example, when you</p> <ul style="list-style-type: none"> • Apply with us to explore options for receiving health insurance from health insurance providers. • [We also collect your personal information from other companies.] • [We also collect your personal information from others, such as credit bureaus, affiliates, or other companies.]
<p>Why can't I limit all sharing?</p>	<p>Federal law gives you the right to limit only</p> <ul style="list-style-type: none"> • sharing for affiliates' everyday business purposes – information about your creditworthiness • affiliates from using your information to market to you • sharing for nonaffiliates to market to you <p>State laws and individual companies may give you additional rights to limit sharing. Please see Other Important Information below for more information.</p>
<p>What happens when I limit sharing for an account I hold jointly with someone else?</p>	<p>Your choices will apply to everyone on your account – unless you tell us otherwise.</p>

<p>Definitions</p>	
<p>Affiliates</p>	<p>Companies related by common ownership or control. They can be financial and nonfinancial companies.</p> <ul style="list-style-type: none"> • Our affiliates include ACA Servicer, LLC and HFP Investments, LLC and its subsidiaries
<p>Nonaffiliates</p>	<p>Companies not related by common ownership or control. They can be financial and nonfinancial companies.</p> <ul style="list-style-type: none"> • Nonaffiliates we share with can include insurance companies, direct marketing companies and software service providers
<p>Joint marketing</p>	<p>A formal agreement between nonaffiliated financial companies that together market financial products or services to you.</p> <ul style="list-style-type: none"> • Our joint marketing partners may include enrollment and contact centers

Other important information

You may be entitled to additional rights under applicable privacy laws, such as the California Privacy Rights Act. Please see our [Privacy Policy](#) to learn more about how we handle other personal information not within scope of the Gramm-Leach-Bliley Act.

For insurance customers in AZ, CA, CT, GA, IL, ME, MA, MN, MT, NV, NJ, NM, NC, ND, OH, OR, and VA only: The term “personal information” means information we collect in connection with an insurance transaction. We may share your personal information with nonaffiliates without your prior authorization as permitted or required by law. We may share your personal information with other insurance agents or brokers and governmental health insurance marketplaces as necessary in connection with your insurance transaction. We may also share your personal information with insurance regulatory authorities, law enforcement, and consumer reporting agencies. Personal information we obtain from a report prepared by an insurance-support organization may be retained by that insurance-support organization and disclosed to others.

You have the right to correct or amend your personal information that we maintain. To request access to, correction, amendment or deletion of your personal information, send a written notarized letter to: MFP Agency, DBA Total Health 9858 Clint Moore Road, C111-122 Boca Raton, Florida 33496. Include your name, address, and your policy number, and describe the information you wish to access, correct, amend or delete. If we agree with your request to correct or amend our records, we will correct or amend our records. If we do not agree with you, you may file a statement of disagreement with us, and we will include your statement when we give your personal information to anyone outside of MFP Agency, LLC DBA Total Health. We can't change personal information other companies provide to us. You'll need to ask them to change it. Contact us at the address above to receive more information regarding these rights or to receive a more detailed explanations of our privacy policies.